GMAS 2.0 Top 5 Business Priorities

- From the user research conducted at the beginning of the project and prioritized by the GMAS 2.0 Business Steering Committee, these are the top 5 business priorities to be addressed by the project:
  - Streamline navigation
  - Documents
  - Budget entry
  - Missing request types
  - Reconciliation and closeout

- Note:
  - Committed Effort has emerged as an area to address in CY 2016 and the plan is deliver that in the fall ‘16 GMAS release.
  - Screens converted to the new “look and feel” have been delivered in every project release and will continue beyond the end of the project.
GMAS 2.0 April ‘16 Release Overview

Support for NIH FORMS-D

- 5 new forms
  - PHS 398 Research Plan
  - PHS 398 Cover Page Supplement
  - PHS 398 Career Development Award Supplemental Form
  - PHS Inclusion Enrollment Report
  - PHS Assignment Request Form
- New mapping engine code for all 5 forms

Converted/retired screens

- Inclusion enrollment (to support new form)
- Request list
- View IACUC approval
- Edit IACUC approval
- View admin team
- Edit admin team
- Delete admin team member confirmation
- Add role to admin team

Retirement - Letter of Credit module

- Removed 3 LOC screens
- Removed all supporting code and data structures

Bug fixes and additional enhancements

- Performance enhancements for Request homepage
- Segment homepage refinements
GMAS Post-December ’15 Release Survey

- **Goal**: The survey feedback will allow the project team to learn from user experiences and identify what was successful and what needs to change for future releases. The survey focuses on:
  - Perception of system changes to Segment Homepage
  - Effectiveness of communication prior to release
  - Challenges experienced following the release
  - Preparation for future releases
- The survey was live for 2 weeks (2/29/2016 – 3/11/2016)
- The GMAS feedback survey was distributed using the GMAS website, GMAS homepage, OSP and GMAS blogs, OSP twitter and FAS, RAS, RAD list serves
GMAS 2.0 December ‘15 Release Survey
Demographics

- 65 GMAS users completed the feedback survey. 2 respondents started the survey but did not complete it.

- 31% - Central Administrators
- 13% - Central Financial Administrators
- 48% - Department / Lab Administrator
- 4% - Department Chair/ Dean Signatory
- 7% - Observer
- 6% - Other (School Signatory, Grants Manager, School Level Admin)
- No respondents identified as Principal Investigator.
GMAS 2.0 December ‘15 Release Survey Results

GMAS System Changes Easy to Navigate

• 71% of respondents felt the changes to the Segment Homepage were easy to navigate
  ▪ 18 Central Administrators (28%) and 17 Department/ Lab Administrators (26%) believe the changes are easy to navigate
• 52 respondents (80%) feel confident using the new Segment Homepage

Experienced Difficulties/ Challenges

• 13 respondents (19%) felt that they experienced some level of difficulties in completing their job responsibilities
  ▪ 7 Department/ Lab Administrators (11%) most reported difficulties in completing their job responsibilities

"New Segment Homepage is easy to navigate."

"I love the new look of GMAS"

"Approval of the research team is a bit difficult to find from the segment home page."

"I think the view of the new site is more difficult to navigate and less clear but I just need to use it more"
GMAS 2.0 December ‘15 Release Survey Results

Overall Comments

“Design is so much better and more intuitive.”

“Fluid structure of the pages are great and the main information displayed on after a search is very useful.”

“GMAS 2.0 has been an easy transition, I can't wait for more changes to come.”

“Overall the recent GMAS release is intuitive to use. Great job!”

“I think the view of the new site is more difficult to navigate and less clear but I just need to use it more.”

“I would like the DOCUMENTS link to be more prevalent but once I get used to the page it will be ok. I had no training and used it Just Fine. Congratulations!”
## GMAS 2.0 December Release Survey Results

### Segment Homepage Comments

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;I got used to the new changes with the Segment Homepage after a week or so, and I find it most helpful that all the fields I need to access are on one page.&quot;</td>
</tr>
<tr>
<td>&quot;The Segment homepage now contains helpful information&quot;</td>
</tr>
<tr>
<td>&quot;I like the updates made to the segment home. It's much more functional than the old one.&quot;</td>
</tr>
<tr>
<td>&quot;I liked being able to see from the segment homepage (without having to click into Accounts) how many open vs. closed account strings there were.&quot;</td>
</tr>
</tbody>
</table>

### Requested Changes

<table>
<thead>
<tr>
<th>Changes</th>
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<tbody>
<tr>
<td>&quot;It would be beneficial for all users to have only one way to access requests in GMAS instead of having several view options...&quot;</td>
</tr>
<tr>
<td>&quot;Would be helpful to show the project number at the top of the screen when a segment is pending.&quot;</td>
</tr>
<tr>
<td>&quot;I want to be able to see tub and org information at the top of the segment home page without having to click on More Details.&quot;</td>
</tr>
</tbody>
</table>

### Changes based on feedback:

1. Include carryforward in Dates and Dollars
2. Improved visual layout of cost sharing information
GMAS 2.0 Training and Communications Update

• GMAS Training and Communication Team continues to plan for future training

• Website updates
  ▪ Continuing to add additional job aids and FAQs to the website
  ▪ http://gmas.fss.harvard.edu/

▪ Did you know there’s a GMAS blog? http://gmas.fss.harvard.edu/blog
  ▪ Some recent blog posts:
    ▪ Ecrt and Connections to Other Harvard University Systems
    ▪ What to Expect in the Next GMAS 2.0 Release?
    ▪ How to Change a Preferred Email Address in GMAS
What To Expect?

• Release this weekend, available to users on April 11, 2016
• Next release in July/August time frame. Focus will be on DOCUMENTS
• Research and working groups will begin in the next couple months around COMMITTED EFFORT and BUDGETS